



## Plumbing Residential Service Agreement

Downey PHCE, LLC  
 17245 Kellogg Rd.  
 Bowling Green, Ohio 43402  
[www.downeyphce.com](http://www.downeyphce.com)

**Phone: 419-823-3002 | Fax: 419-823-1069**

Customer Name: \_\_\_\_\_  
 Customer Phone Number \_\_\_\_\_  
 Customer Email Address \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for participating in the Downey PHCE, Residential Service Agreement Program. Preventative maintenance improves not only the efficiency, but also the capacity & longevity of your mechanical equipment as well. This process begins with identification, and correction of any recognized problems. At Downey, we recommend annual service checks of the following systems, to ensure proper working order.

Equipment	Make	Model Number	Serial Number

Filter type/sizes: \_\_\_\_\_

This Service Agreement Includes:

- **No Breakdown Pledge\***
- Priority Service
- Check and Service of tank style water heater (includes flush & gas or electric check)
- Includes Filter(s) check (replacement filters will be at additional cost)
- Any worn, damaged, or parts needed for repair, will be at additional cost to this agreement
- Repair and/or preventative maintenance parts, will be quoted to customer prior to replacement

Additional Services Requested: \_\_\_\_\_

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>○ _____ <b>Water Heater Service</b> - \$155 per tank/year</li> <li>○ _____ <b>Tankless W/H Flush</b> - \$160 per unit/year</li> <li>○ _____ <b>Sump Pump</b> - \$30 each</li> <li>○ _____ <b>Backflow Certification</b> - \$160 each/year</li> <li>○ _____ <b>Lift Station Float Cleaning</b> - \$160 each/year</li> <li>○ _____ <b>Replace QCF-50 RO prim. filters</b> - \$265 / year</li> <li>○ _____ <b>Replace DD130 RO prim. filters</b> - \$ 190 / year</li> </ul> | <ul style="list-style-type: none"> <li>○ _____ <b>Sewer Inspect. w/C.O.</b> - \$240 / year</li> <li>○ _____ <b>Sewer Inspect. thru Toilet</b> - \$445 / year</li> <li>○ _____ <b>Pond Filter Replacement</b> - \$575 each</li> <li>○ _____ <b>Replace String Cartridge Filter</b> - \$99 each</li> <li>○ _____ <b>Replace UV bulb &amp; sleeve</b> - \$415 each</li> <li>○ _____ <b>Other Misc. Equipment</b> (Listed above)</li> </ul> |
|---|---|

Note: Any additional recommendations will be quoted by the technician at the time of service

**Payment for performed services is due upon completion**

*\*No Breakdown Pledge – In the event of a failure, the “No Breakdown Pledge” waives a diagnostic fee, for the period of one calendar year following provided seasonal service, for all chosen equipment listed above. Material & labor, repair or replacement costs, above and beyond the diagnostic, will still apply. Completion of any repairs and/or preventative maintenance recommended during the initial seasonal service, are required for eligibility.*

I, the undersigned, agree to the service(s) listed above. I understand this is not a warranty or guarantee, and acknowledge that the Technician (listed below) and Downey PHC, LLC, are only ensuring the proper operation of covered equipment at the time of the service. Pricing is guaranteed until expiration of signed agreement. Agreement length is 2 years. Termination of agreement must be submitted in writing to Downey PHC, LLC, by the customer or their appointed representative.

Customer Signature \_\_\_\_\_

Technician Signature \_\_\_\_\_

Date signed \_\_\_\_/\_\_\_\_/\_\_\_\_

Expires on \_\_\_\_/\_\_\_\_/\_\_\_\_