



HVAC Residential Service Agreement

Downey PHCE, LLC
17245 Kellogg Rd.
Bowling Green, Ohio 43402
OCILB Lic.# 27740
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Phone: 419-823-3002 | Fax: 419-823-1069

Customer Name: _____
Customer Phone Number _____
Customer Email Address _____

Address: _____

Thank you for participating in the Downey PHCE, Residential Service Agreement Program. Preventative maintenance improves not only the efficiency, but also the capacity & longevity of your mechanical equipment as well. This process begins with identification, and correction of any recognized problems. At Downey, we recommend annual service checks of the following systems, to ensure proper working order.

Equipment	Make	Model Number	Serial Number

Filter type/sizes: _____

This Service Agreement Includes:

- **No Breakdown Pledge***
- Priority Service
- Check and Service Air Conditioner in Spring (includes Heat Pump service)
- Check and Service Furnace in Fall
- Includes Filter check (replacement or cleaning filters will be at additional cost)
- Any worn, damaged, or parts needed for repair, will be at additional cost to this agreement
- Repair and/or preventive maintenance parts, will be quoted to customer prior to replacement

Additional Services Requested: _____

- | | |
|--|---|
| ○ _____ Spring Service - \$190 per system/year | ○ _____ Media Air Filter Replacement - \$65 each |
| ○ _____ Fall Service - \$190 per system/year | ○ _____ EAC Filter Cleaning - \$95 each |
| ○ _____ REME Halo UV cell replacement - \$310 each | ○ _____ 1" Filter Replacement - \$12 each |
| ○ _____ REME Halo LED cell replacement - \$465 each | ○ _____ Boiler Service - \$295 per system/year |
| ○ _____ Steam Humidifier Service - \$225 each/year | ○ _____ Geo Service - \$190 per system/year |
| ○ _____ Bypass Humidifier Service - \$70 each/year | ○ _____ Other Misc. Equipment (Listed above) |

Note: Any additional recommendations will be quoted by the technician at the time of service

Payment for performed services is due upon completion

***No Breakdown Pledge** – In the event of a failure, the "No Breakdown Pledge" waives a diagnostic fee, for the period of one calendar year following provided seasonal service, for all chosen equipment listed above. Material & labor, repair or replacement costs, above and beyond the diagnostic, will still apply. Completion of any repairs and/or preventative maintenance recommended during the initial seasonal service, are required for eligibility.

I, the undersigned, agree to the service(s) listed above. I understand this is not a warranty or guarantee, and acknowledge that the Technician (listed below) and Downey PHC, LLC, are only ensuring the proper operation of covered equipment at the time of the service. Pricing is guaranteed until expiration of signed agreement. Agreement length is 2 years. Termination of agreement must be submitted in writing to Downey PHC, LLC, by the customer or their appointed representative.

Customer Signature _____

Technician Signature _____

Date signed ____/____/____

Expires on ____/____/____